

# THE VALUE OF ENTRUSTING YOUR BENEFITS PROGRAM TO PORTICO

## Benefits Administration Support

Benefits administration can be a significant drain on you and your staff. Portico offers you a unique one-stop benefits administration experience for your employees' health, retirement, disability, and survivor benefit plans.

Our comprehensive benefit program and full range of administrative services – at no additional charge to your organization – save you valuable time and resources. We administer your benefits; you focus on your ministry.

## What Portico Does for You

Your benefits are administered by a trusted ELCA partner and built into your benefit costs. Our benefits professionals:

- **Relieve much of the burden from annual enrollment to plan administration.**
- Offer benefits programs to **support your efforts to hire and retain** key staff needed to drive your ministry.
- **Help you minimize risk** by using a compliant benefits administration process.
- **Deliver a technology platform** that is designed to offer a secure and convenient experience.
- **Serve** as a benefit resource for you, as needed.
- **Strive to keep health cost increases predictable** by leveraging a large, national pool.
- **Provide convenience, accessibility, and member engagement** that may be difficult for small organizations to achieve alone.

**YOU CAN DO MORE WITH PORTICO  
AS AN EXTENSION OF YOUR TEAM**

## Specific Services

As part of your benefits program, we provide a broad suite of services.



**Third-Party Provider Management** – from contracting to data feeds, usage trends, and service level monitoring.



**New Employer Group Onboarding and Plan Set-up** – including benefit education, member enrollment, and the option to integrate with your payroll system, as needed.



**Comprehensive Cloud-Based Technology Platform** – supports benefits administration, online annual enrollment, and third-party provider integration.



**Employer Tools and Resources** – an award-winning Customer Care Center coupled with reporting, analytics, self-help service, and the support of a regional outreach representative.



**Compliance Management** – help you with your benefit compliance requirements including ACA mandated benefits and required annual notices to members.



**Data Aggregation, Billing, and Reconciliation** – including contribution calculations, reconciling all carrier / vendor bills to help ensure proper billing, flexible employer payment options (online or paper), and employer and member invoicing.



**Member Engagement** – including whole-person well-being education, custom communications, member-accessible online resources, and financial guidance from in-house financial planners.



**Annual and New Member Enrollment** – with decision-making support from our Customer Care Center and in-house financial planners.

## Trust Your Benefits Administration to Portico

Entrusting your benefits administration to the professionals at Portico Benefit Services can give you peace of mind and free up your team to focus on other priorities.

Portico is trusted by more than 5,400 employer groups and 47,000 members to provide outsourced benefits administration for employee benefit programs that support financial, emotional, and physical well-being.

*Data as September 30, 2023. 41-5890*

Portico Benefit Services does not provide tax or legal advice. We provide members with certain written information of general application in order to help you understand the way in which we administer our plans. For tax or legal questions or advice specific to you, you should consult with your own tax or legal advisor.